

Project-Based Vouchers (PBVs)

What does my voucher do?

- Your voucher is tied to your specific housing unit in a participating property. It limits the amount of money you pay in rent each month. The Chicago Housing Authority (CHA) calculates the amount you pay based on your income.

What additional rights do I have with my voucher?

- The right to a lower monthly payment if your income decreases.
- The right to habitable living conditions (CHA will inspect your apartment every other year to ensure that it meets quality standards).
- The right to request an inspection due to poor conditions.
- The right to an informal hearing if CHA is seeking to terminate your voucher.
- The right to request reasonable accommodations due to disability.
- The right to move without notice to CHA if you are a victim of domestic violence (protected by the Violence Against Women Act, or VAWA).
- The right to utilize programs provided by CHA to assist with your housing search, finding employment, financial stability, and achieving homeownership.

What do I have to do to keep my voucher?

- Participate in CHA's re-certification process annually (involves filling out paperwork and submitting documents).
- Comply with the terms of your lease and pay the full amount of rent on time. Most likely, your lease contains a ban on marijuana possession and usage on the premises.
- Report changes in income to the CHA.
- Report to CHA if anyone moves into or out of your unit.
- Keep your apartment in good condition and allow CHA to inspect it when required.
- If you wish to move to another property, the voucher stays with the property. You'll need to apply for a new PBV at the property where you want to move.



Who do I contact if I have questions about my voucher?

- For general questions, contact the CHA main office at 312-742-8500 (TTY 866-331-3603).
- Use the CHA's online participant portal to perform actions such as requesting a move.
- Report conditions issues to both CHA and 311.
- If your landlord is seeking to terminate your lease or evict you, contact a legal aid organization such as Legal Aid Chicago (312-341-1070).



Have more questions about
PBVs? Chat with us at
www.rentervention.com or
text "Hi" to 866-773-6837