



**Law Center for  
Better Housing**

# Chicago renters have rights.



## **LCBH helps Chicago renters better understand their rights.**

LCBH advocates for tenants facing eviction, living in a foreclosed building, or facing other serious housing issues.

LCBH services include brief advice, legal representation, and supportive services.

## **Receiving an eviction notice or asking your landlord to make repairs can be scary.**

Renters sometimes need legal help to enforce their rights. If you're experiencing any of the following problems, LCBH may be able to help.

- Apartment/Living Conditions
- Discrimination
- Eviction
- Illegal Lockouts
- Security Deposits
- Landlord Retaliation
- Tenants in Foreclosure
- Utilities / Essential Services

**Law Center for Better Housing**

PHONE 312.347.7600

[LCBH.org](http://LCBH.org)

This brochure contains information that is not intended, and should not be taken, as legal advice. You should contact an attorney on how the law applies to your situation.



**Visit [LCBH.org](http://LCBH.org) for information about your rights as a renter in Chicago.**

**Standing for Renters' Rights**

# Understanding renters' rights.

## **I received an eviction summons**

Go to court. Resources are waiting to help you. Eviction cases are now held on Zoom. The Zoom meeting ID and password are on your court summons. Courtroom Zoom information is also on the Circuit Court of Cook County website.

## **I DON'T HAVE THE TECHNOLOGY:**

If you are unable to get on Zoom, go to the courthouse and ask for directions to the Zoom kiosks. Court personnel will help you. You can also call into Zoom using your phone.

## **I DON'T HAVE AN ATTORNEY:**

Go to your Courtroom Zoom and ask for an "Early Resolution Program (ERP) Attorney." Your ERP attorney is free. They will give advice on your eviction case and help negotiate with your landlord. They may be able to connect you to rental assistance.

## **I'm having other landlord problems**

LCBH can advise you how to solve other housing issues. At [LCBH.org](https://www.lcbh.org), our chatbot Renny answers questions about renters' rights. He can even send notice letters, like repair requests, to your landlord.

## **I think my landlord is in foreclosure**

Foreclosure doesn't mean "Get Out Now!" If you think your landlord may be in foreclosure, visit [LCBH.org](https://www.lcbh.org) to learn about your rights.

## **I can't pay my rent**

Both Chicago and Illinois have government programs that will pay future or back rent to prevent eviction. In some circumstances, these funds will pay for security deposits. LCBH social workers can help you determine if you qualify.

## **I need other assistance**

If you are an LCBH legal client, our social workers can help you determine if you qualify for other healthcare, food, and cash assistance benefits. If you are forced to move, we may be able to help you find replacement housing.

### **MEET RENNY**

Need immediate help with a housing issue? Visit [LCBH.org](https://www.lcbh.org), or text "Hi" to [866.773.6837](tel:866.773.6837).

