



May 1, 2019

RE: Water Main Relocation Project #1511119

Dear Neighbor,

In coordination with Mayor Rahm Emanuel's *Building a New Chicago* infrastructure investment program, and at Alderman Tunney's request, I would like to provide you with information about an upcoming water main construction project in your neighborhood.

In mid-May 2019, Department of Water Management crews will begin the work to relocate 140 feet of new 8-inch water main in N Sheffield Ave at W Roscoe St. The old water main will be replaced to accommodate the proposed CTA bypass bridge structure.

The W. Roscoe Ave. and N. Sheffield Ave. intersection will be closed to all traffic from Monday May 13th 7:00 AM to Sunday May 19th 4PM. Traffic detour signage will be in place to direct local traffic impacted by the street closure. We will post our work area for "No Parking" during this time.

We know that construction always involves inconveniences and noise. We will do everything possible to maintain your quality of life throughout these projects, and conducting ourselves as good and thoughtful neighbors in the course of our presence on your street.

Should you have any questions or concerns, you can either ask the construction foreman during the project, or call any of the following numbers:

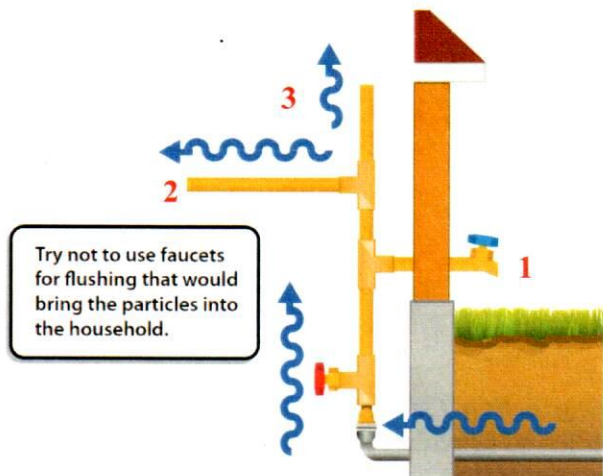
- 24-Hour City Service and Information Line: 311
- 44th Ward Office: 773-525-6034
- DWM Office of Public Affairs: 773-744-7242

When we switch over the services from the old main to the new water main, we will interrupt water service. We give you 24-hour notice when this is to happen. However, in the event of an emergency shutdown during construction, we may not be able to give you prior warning.

Flushing after Your Service Line has been Connected to the New Water Main

Now that your old water main has been replaced and your water service has been connected to the new water main, it is important to flush your plumbing of any sediment, rust or metals, including any lead to maintain water quality.

Sediment, rust and metals, including any lead may collect in the aerator screen located at the tip of your faucets. These screens should be removed prior to flushing.



- (1) Please find the closest available tap (an outside hose spigot, laundry sink faucet or bathtub) to where the water comes into the home that is not used for drinking water. Fully open the cold water tap and let the water run for at least 5 minutes. Next flush any other cold water faucets on that floor for at least 5 minutes.
- (2) Move to the next highest floor and repeat.
- (3) Move to additional floors in sequence and flush any taps or faucets for at least 5 minutes.

If you have any questions or concerns about your water quality, please call us at 312-744-8190 or call 311. For additional advice and information visit <http://www.epa.gov/il/advice-chicago-residents-about-lead-drinking-water>.

Routine Flushing

If your water line has been idle or stagnant for more than 6-hours, it is advised that you flush for at least 5 minutes to maintain water quality. This may include flushing the toilet, taking a shower and doing laundry.

MeterSave

Lastly, if you don't already have one, I ask you to consider the installation of a water meter in your home to help you save money on your water bill. For more information on this free program, go to www.metersave.org.

Thank you in advance for your patience and cooperation during this important infrastructure improvement project.

Sincerely,

Randy Conner
Commissioner