

# CHICAGO RX CARD



*Endorsed by the City of Chicago, Helping Chicagoans Save on Prescription Costs*

[www.chicagorxcard.com](http://www.chicagorxcard.com)

## Commonly Asked Questions

**1. Is there a cost to use the card?**

No. the Chicago Rx card is absolutely free to use!

**2. How do I get a Chicago Rx card?**

Cards can be downloaded, emailed or texted to you from the [www.chicagorxcard.com](http://www.chicagorxcard.com) website or you can pick one up at your alderman's office. If you are a CityKey cardholder, and you received your card after July 6, 2018, the information will be on the back of your card, just show the pharmacist. If your card was issued before July 6, 2018 you can visit [www.chicagorxcard.com](http://www.chicagorxcard.com) to download, email or receive a texted Chicago Rx card.

**3. Do I have to register the Chicago Rx card before using it?**

No. This prescription discount card does not require registration or any pre-qualifications. Simply print, text or email a card to yourself and provide the card to your pharmacist at checkout for instant savings.

**4. Does everyone qualify to use the Chicago Rx card?**

Yes. Anyone can use the card, there are no restrictions or pre-qualifications. The card can be used by individuals and family members regardless of a person's health, age, immigration status, or income, and there are no limits on how many times it can be used. It can also be used for any dependents under the age of 18.

**5. How many pharmacies are in the Chicago Rx card network?**

There are over 59,000 pharmacies in network. Your discount prescription card can be used at all major pharmacy chains, and many independent pharmacies in all 50 states and all U.S. territories, including Puerto Rico, Guam, and U.S. Virgin Islands.

**6. How do I locate a participating pharmacy?**

You can find a list of participating pharmacies by using the pharmacy locator on the website at [www.chicagorxcard.com](http://www.chicagorxcard.com).

**7. Does the Chicago Rx card program collect or use personal data?**

No. We do not require, sell or share/re-market your personal data.



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Mayor Rahm Emanuel

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**8. What prescription drugs medications are discounted with the Chicago Rx card?**

There are over 60,000 prescriptions medications discounted, both brand name and generic medications. **Your Chicago Rx card also covers some pet medications!**

**9. How much can I save using the Chicago Rx card?**

You can save up to 80% on an individual prescription. In 2017, cardholders in similar programs saved an average of 68%.

**10. Does the card expire?**

No. There is no expiration date and no limit on usage.

**11. Does a cardholder need more than one card for their family?**

No. You can use one card for your entire family; each family member must have a unique ID number. This may be accomplished by adding a 01, 02, etc. for dependents at the end of the original ID number located on the card.

**12. Are some medications covered under the card that other prescription plans do not cover?**

If a health insurance plan does not cover a certain prescription medication, the card may provide a discount. We see this more frequently with people covered under Medicare. The card can also be used to fill pet prescriptions as long as the prescription can be filled at a pharmacy.

**13. What if the cardholder is a Medicare Part D participant?**

Medicare Part D participants are usually 65 years old or older. There is a gap in participant coverage that is called the “donut hole” where Medicare participants must pay out-of-pocket up to a certain amount. The discount prescription card provides an option to help participants in the “donut hole” get relief from high prescription drug prices. The Chicago Rx card has a larger formulary than Medicare, so the card may cover drugs Medicare does not.

**14. Can I use my health insurance card at the same time as the discount prescription card?**

No. Two cards may not be used at the same time – so unfortunately, you can’t combine both insurance savings and card savings. However, if a prescription drug is not covered by your insurance, use the discount prescription card to receive your discount. Note: If your prescription is covered by insurance, compare the price with insurance applied to the price with the card discount – and choose whichever price is cheaper!

**15. Is the discount card considered insurance?**

No. The card is not insurance and it is not intended to replace insurance.



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